

## Terms and Conditions of “Bonus Fuel Campaign”

1. The following Terms & Conditions shall apply to “Bonus Fuel Campaign” (hereinafter referred to as “the Campaign”), organized by Rakuten Trade Sdn. Bhd. (“Rakuten Trade”) and BonusKad Loyalty Sdn Bhd (“BonusKad”) (collectively referred to as the “Organisers”). This Campaign shall be effective from 11<sup>th</sup> October 2021 (00:00) (GMT +8) until 12<sup>th</sup> November 2021 (17:30) (GMT +8), both dates inclusive, unless advised otherwise by the Organisers (“Campaign Period”).

### Eligibility

2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions (as defined hereinafter).
3. The Campaign terms and conditions (“Terms and Conditions”) shall apply to (i) all new and existing customers of Rakuten Trade who have activated a Rakuten Trade account (“Eligible Participants”).
4. A Rakuten Trade account is activated upon the issuance of a central depository system (CDS) number.
5. Rakuten Trade customers who have terminated an existing Rakuten Trade account and thereafter signed-up and activated a new Rakuten Trade account during the Campaign Period shall NOT be eligible to participate in this Campaign.
6. Rakuten Trade employees are not eligible to participate in this Campaign.
7. Any individual who is below the age of eighteen (18) years as of the sign-up and/or activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

### Campaign Mechanism

8. All Eligible Participants will be automatically enrolled in the Campaign.

#### **A. New Customer Account Opening (sign-up)**

9. Subject to these Terms and Conditions, Eligible Participants who sign-up and successfully activate a Rakuten Trade account during the Campaign Period via a unique link (<https://www.rakutentrade.my/device/accountopening?mode=web&source=bonuslink>) or any other link as notified by the Organisers (each a “URL”) and choose the answer “Loyalty Partner”; “BonusLink” for the question “How did you hear about us?” and insert **BonusLink Card No** during the Rakuten Trade account registration shall be rewarded with a one-time **2,000 BonusLink Points** per signed-up and activated account.
10. The maximum number of rewards a single Eligible Participant is entitled to earn for this Campaign is 6,000 BonusLink Points (2,000 BonusLink Points per account activated). For the avoidance of doubt, an Eligible Participant is allowed to register three (3) Rakuten Trade accounts only during the Campaign Period.

11. Eligible Participants must activate their Rakuten Trade account latest by **12<sup>th</sup> November 2021 by 5:30pm (GMT +8)** to qualify for the BonusLink Points. All **BonusLink Points will be credited** to the Eligible Participants' BonusLink Member account within thirty (30) days after the end of the Campaign Period or any further date as determined by BonusKad, subject to BonusKad receiving all the necessary information required.

**B. Existing Client Account Opening (sign-up)**

12. Existing Rakuten Trade account holders ("Existing Holder") who activate a 2<sup>nd</sup> Rakuten Trade account pursuant to this Campaign Period through Rakuten Trade's login dashboard shall choose the answer "Loyalty Partner"; "BonusLink" for the question "What inspired you to open another account with us?".

13. 2,000 BonusLink Points shall not be awarded if the Existing Holder fails to answer the question "What inspired you to open another account with us?" with the answer "Loyalty Partner" and "BonusLink".

14. Existing Holders must activate their new Rakuten Trade account by **12<sup>th</sup> November 2021, 5:30PM (GMT +8)** to qualify for the 2,000 BonusLink Points. All **BonusLink Points will be credited** to the Eligible Participants' BonusLink Member account within thirty (30) days after the end of the Campaign Period or any further date as determined by BonusKad, subject to BonusKad receiving all the necessary information required.

15. For the avoidance of doubt, Existing Holder shall also be deemed as an Eligible Participant for the purposes of this Campaign.

**General**

16. This Campaign **cannot be combined with another Rakuten Trade account opening related campaign or any other promotion code** during the Campaign Period. In the event that the unique URL for this Campaign is not used, the applicant shall not be eligible for the Campaign reward.

17. The BonusLink Points are not exchangeable and cannot be exchanged or redeemed for cash. All use of BonusLink Points pursuant to this Campaign is subject to BonusKad's Terms and Conditions which can be located at (<https://www.bonuslink.com.my/EN/Content/MembershipTermsAndConditions.aspx>)

18. By participating in this Campaign, the Eligible Participants are deemed to have given consent for for Rakuten Trade and/or BonusKad to **collect, process and use the Eligible Participants' personal data (including but not limited to the name, NRIC and/or passport number)** for the purpose of this Campaign and in accordance with Rakuten Trade and BonusKad's respective Personal Data Protection Notice owing to the Eligible Participants. Eligible Participants who do not consent to the use of their Personal Data or do not agree with these Terms and Conditions shall not be eligible for the Campaign and must immediately notify Rakuten Trade. (Rakuten Trade's Personal Data Protection Notice is available at [https://www.rakutentrade.my/files/pdpa\\_notices.pdf](https://www.rakutentrade.my/files/pdpa_notices.pdf)),

19. BonusKad further reserves their right to use any personal data, images or videos of Eligible Participants in any manner and/or for any purpose related to this Campaign in accordance with its privacy policy which can be found at (<https://www.bonuslink.com.my/EN/Content/MembershipTermsAndConditions.aspx>) and the Eligible Participants are deemed to consent to such use with no monetary payment.
20. By participating in the Campaign, Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade and BonusKad's decisions on all matters relating to the Campaign are final, binding and conclusive. No correspondences, queries, appeals or protests will be entertained.
21. Rakuten Trade and BonusKad reserve the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade and BonusKad's shall not entitle any Eligible Participants to any claim or compensation against Rakuten Trade and BonusKad for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
22. Rakuten Trade and BonusKad reserve the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the Eligible Participants and be deemed to be brought to the attention of the Eligible Participants through any notice displayed at Rakuten Trade and BonusKad's respective websites and/or mobile application.
23. Rakuten Trade and BonusKad shall not be held liable and/or responsible for any loss, damage, or any other form of liability (including indirect, consequential, or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign.
24. Rakuten Trade and BonusKad shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Rakuten Trade and BonusKad.
25. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
26. These Terms and Conditions may be translated into other languages. In the event of inconsistencies between these Terms and Conditions and the translated versions, the English version shall prevail.